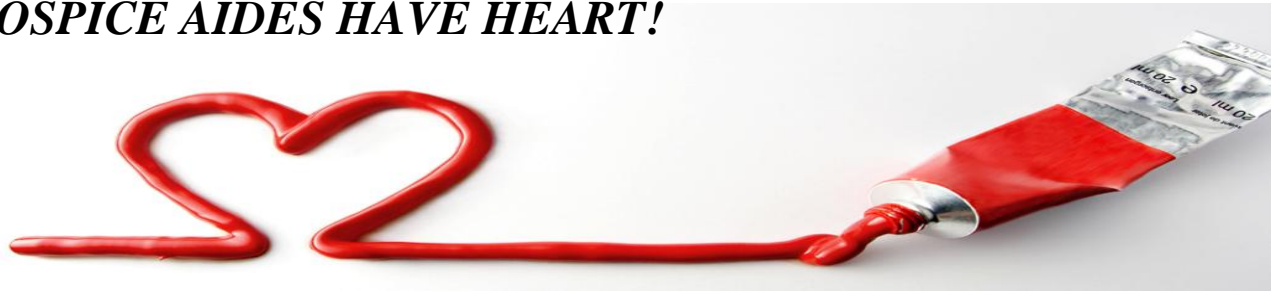


# ***HOSPICE AIDES HAVE HEART!***



## **Hospice Education - Aide Resource Teleconferences**

The Association for Home & Hospice Care of North Carolina is proud to present this teleconference series for your valuable team members - the hospice aides. Each teleconference is an hour in length and will cover topics as diverse as pain management and palliative care, cultural differences regarding end of life and empowering patients and their families. Hospice Volunteers may also find the teleconferences useful. For one fee, unlimited participation is allowed from each individual site.

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### ***♥Safety in the Hospice Setting – July 12, 2011***

In recognition of June as Nursing Assistant Week., we are dedicating this presentation to focus on you. As an integral part of the Hospice team you work diligently to carry out the mission of hospice. This presentation will be for you as individuals first and then as members of the Hospice team. We will cover the safety and well being of the Hospice Aide. The importance of maintaining safety at all times, how to do that, what to do in emergency situations and tips on taking care of you.

### ***♥Common Behaviors Encountered in the Hospice Patient – August 9, 2011***

Hospice Aides may encounter many different behaviors from patients as they do their job on a daily basis. This presentation will identify some of the more common behaviors that patients present and give strategies on ways to deal with them. The grieving process will also be a part of this discussion as it relates to different behaviors you may see.

### ***♥Signs & Symptoms to Look for in the Dying Patient – September 13, 2011***

This presentation will list common signs & symptoms of the dying patient. Managing this very crucial period for the patient is an important part of the hospice team. Having a basic understanding of what to expect is crucial for preventing the Hospice Aide from being overwhelmed. This knowledge will provide a more prepared Aide for this moment in their workday.

### ***♥Depression and the Hospice Patient – October 11, 2011***

Depression is very prevalent in all walks of life today. It is especially, in the hospice population where our patients are dealing with end of life and issues that go along with this aspect of living. This teleconference will cover the signs and symptoms of depression and your role in dealing with patients who are depressed.

The presenter for this series is **Cindy R. Morgan, RN, MSN, CHC**. Cindy is a certified trainer in coaching supervision and has worked in various director level positions in Home Care and Hospice. Her background is in education and staff development. She has been a past Board member of the NC Center for Nursing and currently she serves on the NC Board of Nursing. Cindy is AHHC's Associate Vice President of Innovations & Professional Development.

**Hospice Education - Aide Resource Teleconferences – Select Your Choice Below**

- ♥Safety in the Hospice Setting – July 12, 2011**
- ♥Common Behaviors Encountered in the Hospice Patient – August 9, 2011**
- ♥Signs & Symptoms to Look for in the Dying Patient – September 13, 2011**
- ♥Depression and the Hospice Patient – October 11, 2011**

**Registration:** CHAPCA Members: \$95 per agency line per topic (unlimited participants at that site)  
Non-Members: \$190 per agency line per topic (live or CD – please make selection below)  
If you prefer a CD rather than the live presentation, at \$95 per CD, please indicate that below – the CD comes with handout templates.

Enjoy the convenience and cost-efficiency of a telephone workshop. All you need to participate is a speaker telephone and a room large enough for your staff. It is a controlled, radio-like environment where you will gather your staff, dial a toll free number, state your verbal password and you're connected.

**The teleconference will take place from 12:00 p.m. until 1:00 p.m. PST.** Due to the expense of using a teleconference hook-up, registrations may not be shared between agencies – the agency's registration covers the access of only one phone line into the teleconference. Agencies must do a separate registration for each phone line requested. Registration confirmation will be emailed to you one week prior to the call to the email address you provide. **Your email confirmation will include: Details on how to dial into the teleconference on a toll-free telephone line, the handout, certificate and evaluation.**

**CEU:** HHAs, CNAs & RNs may report up to one (1) hour of continuing education credit for each workshop participated in. A \$15 per person fee will be required for each CEU certificate requested.

**Registrations will not be accepted without payment:** Select:  **Live Presentation**  **CD Presentation**

Agency Name: \_\_\_\_\_

Agency Address: \_\_\_\_\_

Contact Name: \_\_\_\_\_

E-mail Address (please print): \_\_\_\_\_ alt. Email \_\_\_\_\_

Phone: ( ) \_\_\_\_\_ Fax: ( ) \_\_\_\_\_

**Payment Information:** Enclosed is my check for \$ \_\_\_\_\_ (payable to CHAPCA)

Visa  MasterCard  American Express

Credit Card Number: \_\_\_\_\_ Exp. \_\_\_\_\_ Sec. Code \_\_\_\_\_

Name (as it appears on card): \_\_\_\_\_

Address (of cardholder): \_\_\_\_\_

Signature (required): \_\_\_\_\_

**Cancellation Policy: Refunds, less a \$40 administrative fee, will be sent upon written notice of cancellation received two weeks prior to each scheduled workshop. No refunds will be given for cancellation requests received less than two (2) weeks prior to the scheduled session being cancelled, or for "no shows." Please contact the CHAPCA office if you have changes to your registration.**



**Fax completed registrations to: (916) 925-3780**

or mail with payment to:

CHAPCA, 3841 North Freeway Blvd., Suite #225, Sacramento, CA 95834.

More info: CHAPCA - (916) 925-3770 or [info@calhospice.org](mailto:info@calhospice.org)