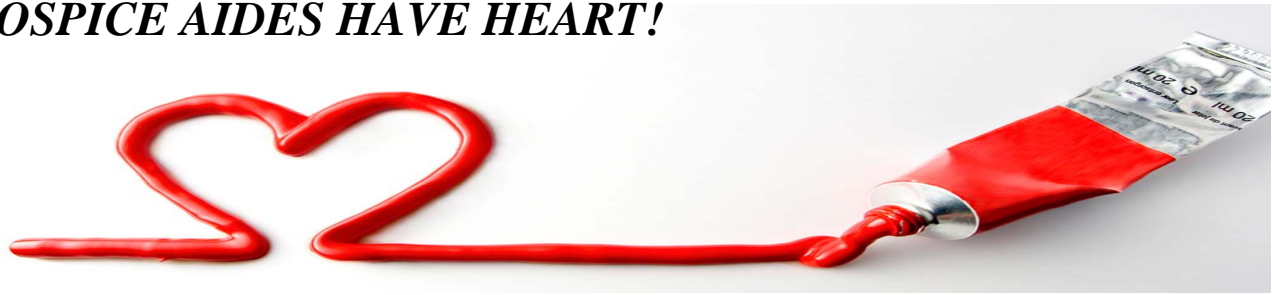


HOSPICE AIDES HAVE HEART!



Hospice Education - Aide Resource Teleconferences

The California Hospice & Palliative Care Association, in partnership with the Association for Home & Hospice Care of North Carolina, is proud to present this teleconference series for your valuable team members - the hospice aides. Each teleconference is an hour in length and will cover topics as diverse as pain management and palliative care, cultural differences regarding end of life and empowering patients and their families. Hospice Volunteers may also find the teleconferences useful. For one fee, unlimited participation is allowed from each individual site.

♥Preventing Burnout among Hospice Aides – February 8, 2011

Dealing with the emotions associated with death and dying on a daily basis, along with the issues that accompany this time in our patients' lives can result in burnout among the healthcare providers. This presentation will address the signs of burnout, and measures we can implement to prevent it.

♥Professional Boundaries and Maintaining Them – March 8, 2011

This presentation will define professional boundaries and how to maintain them in dealing with hospice patients and their families. This certainly may be a challenge as we work closely with the dying patient and their families. We will discuss the advantages of maintaining professional boundaries, how to maintain them and potential consequences to crossing the professional boundary.

♥What Does it mean to be a Member of the IDG? – April 12, 2011

The IDG will be defined, why we have it and define the role of each member. Specifically we will discuss the role of the Hospice Aide as a member of the group, as well as how we may communicate and information that is appropriate to communicate to the IDG.

♥Infection Control Practices for the Hospice Aide – May 10, 2011

This session will review best practices related to Infection Control in the Hospice setting. Handwashing, personal protective equipment, different types of precautions that you may find you need to implement for your protection and/or the patients'. Also special precautions for specific diagnosis or conditions you may see as you care for your hospice patients.

♥Being Culture Sensitive to the Dying Patient/Family- June 14, 2011

Learn basic fundamental concepts related to cultures such as African Americans, American Indians, Asians, Hispanics/Latinos and Middle Easterners. Having an understanding of their beliefs related to pain, death and dying can enhance your work in caring for the hospice patient and their families.

The presenter for this series is **Cindy R. Morgan, RN, MSN, CHC**. Cindy is a certified trainer in coaching supervision and has worked in various director level positions in Home Care and Hospice. Her background is in education and staff development. She has been a past Board member of the NC Center for Nursing and currently she serves on the NC Board of Nursing. Cindy is AHHC's Associate Vice President of Innovations & Professional Development.

Hospice Education - Aide Resource Teleconferences – Select Your Choice Below

- ♥ **Preventing Burnout Among Hospice Aides – February 8, 2011**
- ♥ **Professional Boundaries and Maintaining Them – March 8, 2011**
- ♥ **What Does It Mean To Be a Member Of The IDG? – April 12, 2011**
- ♥ **Infection Control Practices for the Hospice Aide – May 10, 2011**
- ♥ **Being Culture Sensitive to the Dying Patient/Family – June 14, 2011**

Registration: CHAPCA Members: \$95 per phone line per topic (*unlimited participants at that site*)
Non-Members: \$190 per agency line per topic.

CD Alternative: If you prefer a CD rather than the live presentation, please indicate that below – the CD price is the same as your registration fee. If you want both you must pay two registration fees.

Enjoy the convenience and cost-efficiency of a teleconference workshop. There is no travel time involved and no limit to the number of attendees from your agency who may participate at your site through one phone line. All you need to participate is a speaker telephone and a room large enough for your staff. It is a controlled, radio-like environment where you will gather your staff, dial a toll free number, state your verbal password and you're connected. Registrations must be received in writing and will not be accepted without payment.

The teleconference will take place from 12:00 p.m. until 1:00 p.m. PST. (3:00 p.m. EST) Each registration covers the access of only one phone line into the teleconference. Agencies must do a separate registration for each phone line requested. Registration confirmation will be emailed to you upon registration to the email address you provide. **A detailed confirmation, including the toll-free dial-in number, sign-in sheet, the handout, evaluation, will be sent via e-mail approximately one week prior to the workshop.**

CEU: HHAs, CNAs & RNs may report up to one (1) hour of continuing education credit for each workshop participated in. A \$15 per person fee will be required for each CEU certificate requested.

Registrations will not be accepted without payment. Select: **Live Presentation** **CD**

Agency Name: _____

Contact Name: _____ Phone: _____

Agency Address: _____

E-mail Address (*please print*): _____

Payment Information: Enclosed is my payment for \$ _____

Visa MasterCard American Express Check (*payable to CHAPCA*)

Card Number: _____ Exp. _____ Sec. Code _____

Name (*as it appears on card*): _____

Address (*where credit card bill received*): _____

Signature (*required*): _____

Cancellation Policy: Refunds, less a \$40 administrative fee, will be sent upon written notice of cancellation received two weeks prior to each scheduled workshop. No refunds will be given for cancellation requests received less than two (2) weeks prior to the scheduled session being cancelled, or for “no shows.” Please contact the CHAPCA office if you have changes to your registration.



Fax completed registrations to: (916) 925-3780

or mail with payment to:

CHAPCA, 3841 North Freeway Blvd., Suite #225, Sacramento, CA 95834.

More info: CHAPCA - (916) 925-3770 or info@calhospice.org